



Environmental Engineering Services

Quality Policy & Objectives

Quality Policy

Basetec Services Pty. Ltd. is committed to meeting the needs and expectations of our clients by implementing on ISO9001:2008 compliant Quality management System. This is achieved by:

- Complying with statutory obligations, standards, specifications and codes of practice relevant to our business and industry.
- Engaging suitably qualified, skilled and experienced people
- Educating and training our people to continually improve their skills awareness and knowledge of our management system, including project processes best practice.
- Continually improving processes and practice
- Being the best in the business

Quality Objectives

- 100% on-time Delivery of Goods
- No more than 3 defects per project
- Staff training conducted at least biannually
- Customer Satisfaction survey of all significant projects

Managing Director Signature:

A handwritten signature in black ink, appearing to read 'C. Figallo', is written over a horizontal line.

Charles Figallo

Date: 11/01/2016